



3900 Woodlake Blvd., Suite 309, Lake Worth, FL 33463  
Ph: (561) 641-8554 / Fx: (561) 641-9448

**RAINBERRY LAKE HOMEOWNERS' ASSOCIATION, INC.**

Dear Homeowner(s):

June 11, 2025

We are pleased to inform you GRS Community Management has been engaged by your Board of Directors to provide **management and accounting services** for your community **effective July 1, 2025.**

We are in the process of building your community's website at [www.grsmgt.com](http://www.grsmgt.com) which will feature general community information as well as items such as Association Documents, Rules & Regulations, Applications, Association Forms, Work Orders, etc.

We encourage all owners to register on the homeowner portal which will provide access to your homeowner account whereby you will be able to submit service requests, check your account balance, request statements/coupons, and submit payments. Please visit [www.grsmgt.com](http://www.grsmgt.com) > Homeowner Portal > Register. **Please note any registrations submitted prior to the contract's start date will be approved on or after the commencement of the contract's start date.**

***At the time of registration, we also encourage all homeowners to "Opt in" on the portal to ensure receipt of important Association Mailings, Notifications and Correspondence via eblast communications.***

Your new Property Manager will be Kristine Nadeau who can be reached at [knadeau@grsmgt.com](mailto:knadeau@grsmgt.com) and/or 561-578-8147 on the contract's start date of July 1, 2025. In the interim, all other inquiries and/or concerns, please contact our Resident Services Department at (561) 641-8554 or email at [residentservices@grsmgt.com](mailto:residentservices@grsmgt.com). For after hour emergencies, please call (561) 641-8554 and follow the prompts.

We look forward to working with you and your community.

Sincerely,

GRS Community Management Team



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### **ASSESSMENT PAYMENT INFORMATION**

**Please note the important information below:**

Please discard any old coupons from the previous management company. Enclosed find your new monthly maintenance coupon for July 2025 along with the Valley National Bank self-addressed return envelope for your convenience. A coupon book containing the balance of 2025 coupons (August-December) will be mailed under separate cover.

There are three (3) options to choose from when making your payments:

1. **BILL PAYMENT SERVICE:** If you are currently paying your assessment online through your banking institution or using an online bill payment service, please be sure to **contact your financial institution and change the remittance address to the mailing address as indicated below to ensure your payment is received and posted efficiently.**
2. **PAYMENTS BY MAIL:** Send in your payment by check to the address below. Please indicate your account number on the memo line and include the payment remittance when mailing. Your account number will be located on your enclosed coupon.

**RAINBERRY LAKE HOMEOWNERS' ASSOCIATION, INC.**  
**c/o GRS Community Management**  
**P.O. Box 165109**  
**Miami, FL 33116-5109**

3. **Online Payments:** On or about July 10, 2025, owners may make payments online using a credit card or eCheck on the GRS website at [www.grsmgt.com](http://www.grsmgt.com). On your first visit to this website, you will need to register by clicking on **"Homeowner Portal"** (top tool bar) > **click on "Register"** (top right corner). Owners must register with their association property address for identification purposes. Once you receive your login credentials, you will be able to select from making a one-time or recurring payment transaction. **A small third-party convenience service fee will apply.**

**EFT PAYMENTS:** If you were registered for automatic payments with the previous management company, GRS has requested your current EFT registrations be cancelled effective June 30, 2025. We suggest contacting your financial institution to ensure these payments have been properly cancelled, otherwise this could result in your payments being pulled after the termination date from the prior management company.

**LATE PAYMENTS:** Late fees will be waived on any July 2025 assessment payments only.